



## SHAPING OUR FUTURE TOGETHER

Our journey began with the launch of WSU's Strategic Plan in September, 2015. In the months that followed, Sr. Leaders and Managers from across the division came together in a series of working sessions to share their perspectives on how Finance and Business Operations will help achieve WSU's strategic goals. In a spirit of open dialogue and mutual respect, they discussed the unique value that each FBO unit brings, and the challenges we face as we work more collaboratively to bring our respective units together. Most importantly, they rallied around a common purpose – to be the pinnacle of service excellence for our customers, stakeholders and each other. The outcome of these working sessions was a set of guiding principles and practices that will enable FBO to become one unified division, working together to shape our culture, change the way we do business and help us deliver a Distinctively Wayne State Experience for each other and the campus community. Our Mission, Vision and Values. This foundation now belongs to each of us, as we add our voice and commit to becoming THE Model of Service Excellence. Welcome to the journey!